

# I AM THE NCR SELF SERVE 91 INTERACTIVE TELLER

Freestanding Lobby and Cantilever Deployments



## Change your branch network distribution strategy

Change the format of your branches and cost-effectively deliver a face-to-face branch teller experience to your customers, anytime, anywhere in your branch network. Our unique software technology enables centrally located tellers to take full control of the SelfServe91, remotely driving the ATM, whilst fully engaging with the customer in a personalized video/audio interaction. Designed to offer your customer a choice of self-service, or remote assisted service, NCR Interactive Teller gives you the option to open a new type of branch in smaller and non-traditional locations without the need for onsite teller infrastructure. Extend the footprint of your branch network and bring your brand closer to your customers without the costs of opening a full-service branch.

### Migrate transactions and lower costs

Interactive Teller enables migration of routine, expensive transactions from the teller counter to the ATM channel, giving you the combined benefits of delivering personal service across extended business hours, lower processing costs, faster transacting and smaller footprint branches.

### Increase productivity

Live tellers are deployed instantly across multiple sites, matching customer demand for when and where live teller service is needed. This allows you to maximize workforce productivity whilst consistently managing the performance of your staff from a central location.

### Unlock amazing consumer experiences

Interactive Teller gives your customers live face-to-face interaction with tellers at the ATM, delivering a highly differentiated banking experience to your customer base, at their convenience.

### Enjoy increased sales and revenue growth

By extending your brand footprint, physical reach and personal service hours to engage more customers, Interactive Teller increases your opportunity to sell services and generate referrals for specialist financial reviews, resulting in increased revenue generation.



Contact Rick Wallace  
rick@communitybankingtechnology.com  
540-837-1912

## SelfServ 91: Freestanding Lobby and Cantilever Deployments

# TECHNICAL SPECIFICATIONS

### PRODUCT DIMENSIONS – HEAD ON

- WIDTH  
Minimum 45.43" (770mm)  
Maximum 60.55" (1,538mm)
- HEIGHT 48.8" (1,239mm)
- DEPTH  
Rear access 41.26" (1,048mm)
- WEIGHT 2,028lbs (920kg)

### PRODUCT DIMENSIONS – CANTILEVER

- WIDTH  
In front of wall 41.58" (1,112mm)  
Behind wall 30.3" (770mm)
- HEIGHT  
In front of wall 24.41" (620mm)  
Behind wall 61.8" (1,570mm)
- DEPTH  
In front of wall 19.0" (484mm)  
Behind wall 38.96" (989mm)
- WEIGHT 2,333lbs (1058kg)

### CONSUMER INTERFACE

- Display - 19" LCD touchscreen (head on only), 15" LCD touchscreen (cantilever only) Optional privacy filter
- Keyboard - EPP (PCI compliant), polycarbonate or stainless steel. Optional Alphanumeric keyboard
- Card Reader - Smart Dip, IMCRW with Smart option
- Integrated Media Entry and Exit Indicators (MEEI)
- Audio - Optional high quality public audio and/or sound jack with volume control, jack or public audio
- Barcode Reader - 2D Barcode supports both 1D and 2D documents

- Photo ID scanner – license size
- Private handset and microphone (cantilever only)

### DISPENSER

- 2-4 cassettes, bunch presenter, retract and purge capability

### CLADDING\*\*

- Customize with your own branding and colors (head on variant only)

### DEPOSIT TECHNOLOGY

- Intelligent Cash Recycling Module. Accepts and validates up to 200 new notes in a single bunch\*
- Scalable Deposit Module – mixed media handling capability, 1 slot for cash and check deposit up to 50 notes/ checks in a single bunch.\*
- Intelligent Check Deposit Module - Scalable check deposit, up to 30 checks in a single bunch
- Coin Processing - coin dispense option

### PRINTERS

- Receipt Printer - 80mm 203dpi graphics thermal printer. Options - retract and capture, dual color, dual roll and/or 2ST™ (two-sided thermal printing)
- Statement Printer - 80 column thermal printer with document capture and 2ST

### SECURITY

- USB Protection and Parts Validation. Options - Fraudulent Device Inhibitor, Enhanced Card Drive, Intelligent Fraud Detection (IMCRW only), Ink-staining, Solidcore Suite for APTRA, Camera NTSC, PAL or third party
- Uninterruptible Power Supply (UPS)
- Safe - CEN 1

### SERVICING

- 10.4" (264mm) LCD Graphical Operator Panel
- Rear access

### SOFTWARE

- Windows® 7
- XFS 6.02 or later
- NDC Standard Edition (SMI) configuration only
- NCR Interactive Teller NOW or NCR Interactive Teller Enterprise application
- NCR Interactive Teller management suite
- Operator Panel

### LIVE TELLER TRANSACTIONS

- Cash withdrawal and deposit
- Check deposit and cashing
- Bill Payments
- Account Transfers
- Customer Service enquiries
- New Account/loan initiation

\* *Dependent upon currency and note quality*



\*\* 6691 requires institution to purchase cladding separately.



Contact Rick Wallace  
[rick@communitybankingtechnology.com](mailto:rick@communitybankingtechnology.com)  
540-837-1912