

I AM THE NCR INTERACTIVE TELLER

Freestanding Lobby

Change your branch network distribution strategy

Cost-effectively deliver a face-to-face branch teller experience to your customers via the ATM, anywhere, anytime. Designed to provide remote assisted service, Interactive Teller enables creative new branch network distribution strategies, getting you closer to your customers across existing, new and alternative markets.

Migrate transactions and lower costs

Interactive Teller enables migration of routine, expensive transactions from the teller counter to the ATM channel, giving you the combined benefits of personal service, lower processing costs, faster transacting and smaller footprint branches.

Increase productivity

Live tellers are deployed instantly across multiple sites, matching customer demand for when and where live teller service is needed. This allows you to maximize workforce productivity whilst consistently managing the performance of your staff from a central location.

Unlock amazing customer experience

Interactive Teller gives your customers live face-to-face interaction with tellers at the ATM, delivering a highly personalized, differentiated experience any time of day or night.

Enjoy increased sales and revenue growth

By extending your brand footprint and physical reach to engage more customers, Interactive Teller increases your opportunity to sell services and generate referrals for specialist financial reviews resulting in increased revenue generation.




**COMMUNITY BANKING
TECHNOLOGY INC.**
Solutions for Today

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TECHNICAL SPECIFICATIONS

PRODUCT DIMENSIONS

- WIDTH 30.9" (784mm)
- HEIGHT 62.0" (1,575mm)
- DEPTH
 - Front access 40.2" (1,020mm)
 - Rear access 42.6" (1,082mm)
- WEIGHT- CEN L safe 2,227lbs (1,010kg)- CEN III/IV safe 2,546lbs (1,155kg)

CONSUMER INTERFACE

- Display - 15" LCD touchscreen, optional privacy filter, sunlight readable displays
- Keyboard - EPP (PCI compliant), polycarbonate or stainless steel. Optional Alphanumeric keyboard
- Card Reader - Smart Dip, IMCRW with Smart option, HiCo
- Integrated Media Entry and Exit Indicators (MEEI)
- Audio - Optional high quality public audio and/or sound jack with volume control.
- Private handset, jack or public audio
- Advert panel - Standard or enhanced with backlight
- Barcode Reader - 2D Barcode supports both 1D and 2D documents
- Video Camera and video capture card
- Signature capture device
- Photo ID scanner
- Microphone

DISPENSER

- 2-4 cassettes, bunch presenter, retract and purge capability
- Dual dispense 2x4 (8 cassettes)

- Intelligent Cash Deposit - Choice of Cash Acceptors. Accepts and validates up to 200 new notes per transaction*
- Scalable Deposit Module - 1 slot for cash and check deposit. Can handle check and cash as a separate transaction (SW dependent)
- Intelligent Check Deposit - Scalable check deposit (up to 30 checks in a single bunch)
- Coin Processing - Optional coin dispense (If combined with Scalable Deposit Module)

PRINTERS

- Receipt Printer - 80mm 203dpi graphics thermal printer. Options - retract and capture, dual color, dual roll and/or 2ST™ (two-sided thermal printing)
- Journal Printer - 80mm 203dpi graphics thermal printer
- Statement Printer - 80 column thermal printer with document capture and 2ST

SECURITY

- USB Protection and Parts Validation. Options - Fraudulent Device Inhibitor, Enhanced Card Drive, Intelligent Fraud Detection (IMCRW only), Solidcore Suite for APTRA, Camera NTSC, PAL or third party
- Uninterruptible Power Supply (UPS)
- Safes - CEN L, CEN 1, CEN III, CEN IV

SERVICING

- 10.4" (264mm) LCD Graphical Operator Panel (rear load only)
- Front, rear and side service

SOFTWARE

- Windows® XP Pro
- XFS 5.01 or later
- APTRA Activate Interactive Teller
- NDC Standard Edition (SMI) configuration only
- Interactive Teller Now
- Teller Enterprise
- Interactive Teller Management Suite

TELLER TRANSACTIONS

- Teller cash withdrawal and deposit
- Teller check deposit and cashing
- Teller bill payments
- Teller account transfers
- Customer service inquiries (verbal interaction only)
- New account/loan initiation

* Dependent upon currency, note quality and deposit module used

** Dependent on financial institutions business processes